



Market Order App

Project Manager User Guide



Table Of Contents

Page 3	Create an Accoun
--------	------------------

Page 7 In-Transit Material

Page 11 In-Stock Material

Page 18 Unscheduled Material

Page 22 Scheduled Material

Page 30 Deployed Material

Page 35 Global Search

Page 43 Coming Soon

Page 45 Help Center



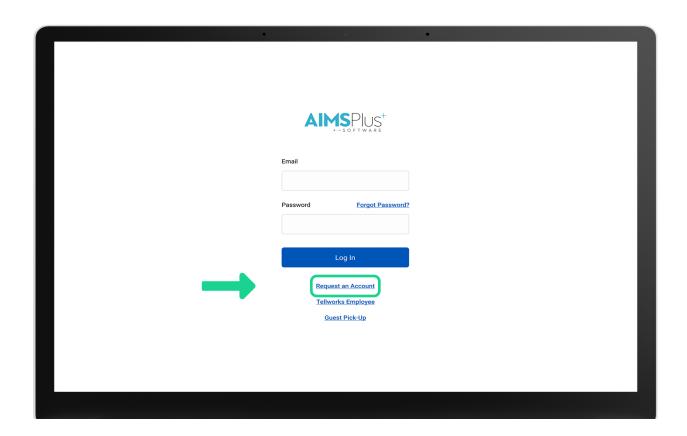
Create an Account

You must create an account and get approval first before you are able to use the app



Request a New Account

Click on "Request an Account" from the log-in menu.

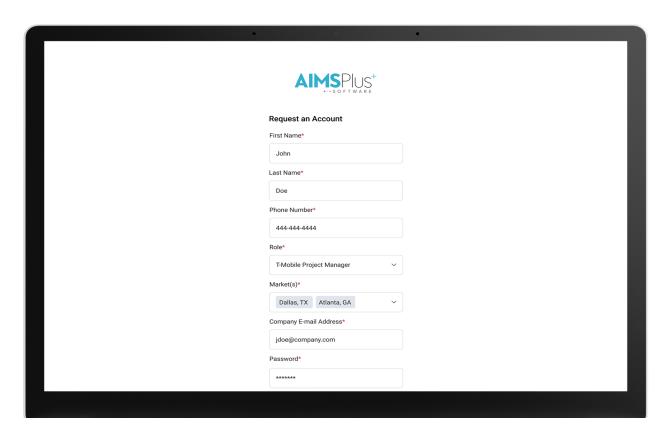




User Information

Fill out your personal information:

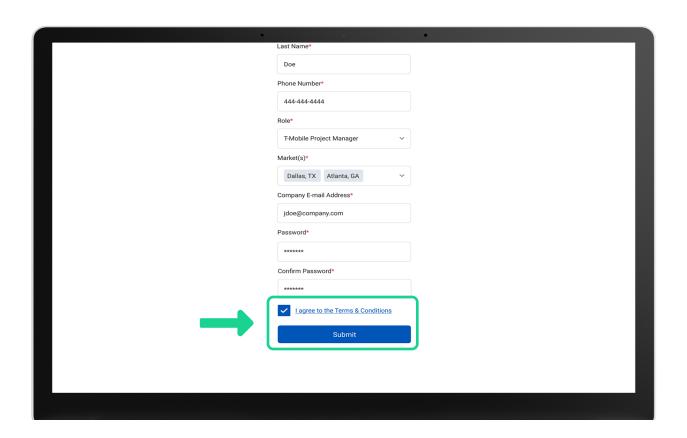
- First and last name
- Phone number
- Email Address
- Select your role
- Company
- Select your market(s)
- Create a password for your account





Accept the Terms & Conditions

Tellworks will email you when your account is approved. (Activation typically arrives within 48 hours).





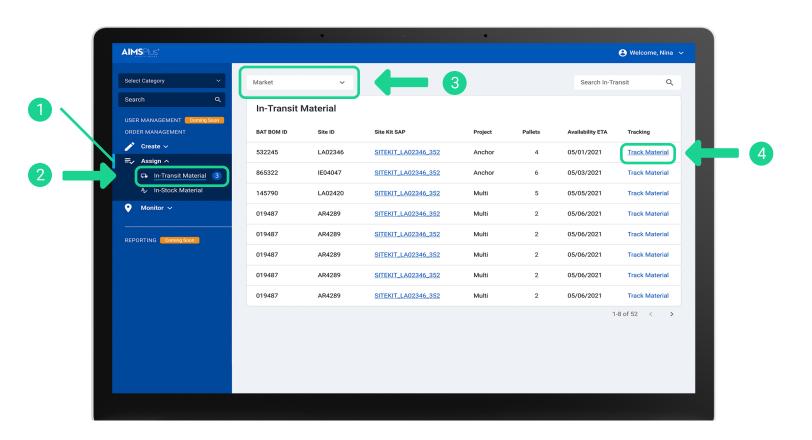
In-Transit Material

PMs have the ability to track MSL inbound material in real time with a predicted time of availability



Navigate to In-Transit Material

- 1. Expand the 'Assign' category
- 2. Click on "In-Transit Material" from the navigation on the left hand side of the screen.
- 3. Select the dropdown to switch between markets.
- 4. Track material link provides real time tracking and will open a new window in your browser.

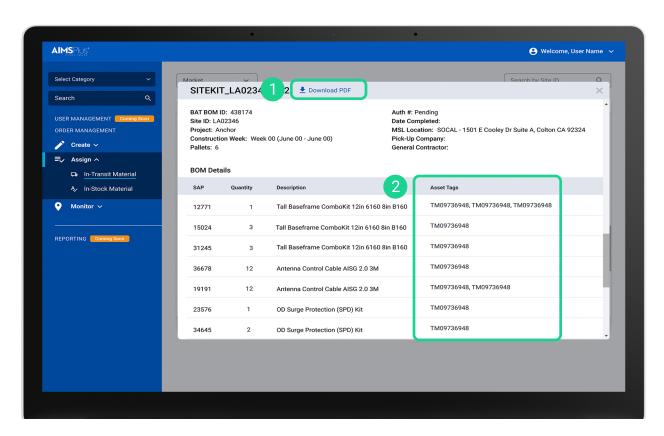




View material packing slip details

Packing slip details include a pick information summary at the top, followed by a digital view of the packing slip. Details include:

- SAP code
- Description
- Quantity
- Asset Tag Codes



- Users have the ability to export site kit details to a PDF document.
- 2 Asset tags are identified and listed when applicable.



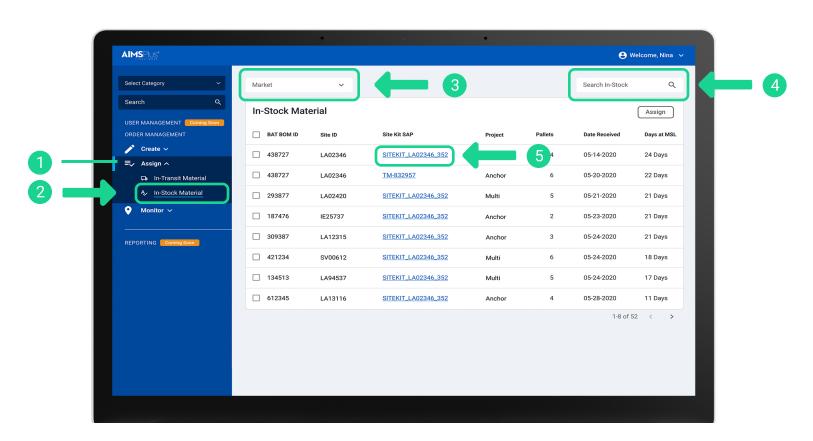
In-Stock Material

PMs have the ability to assign material to CMs or GCs for scheduling and pick-up



Navigate to In-Stock Material

- 1. Expand the 'Assign' category.
- 2. Click on "In-Stock Material" from the navigation on the left hand side of the screen.
- 3. Select the dropdown to switch between markets.
- 4. Search is available by Site ID
- 5. Select SAP Code to view packing slip details page.

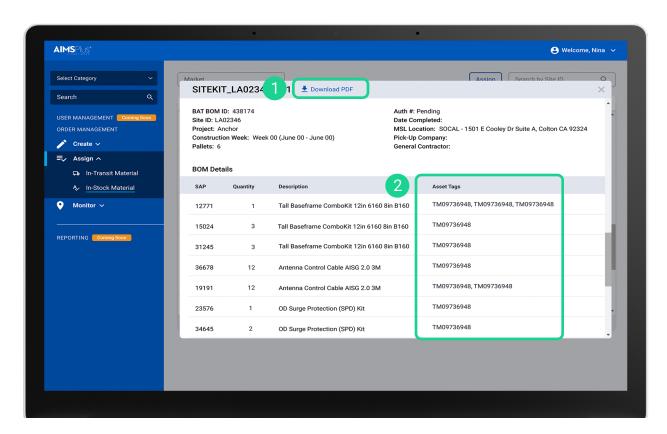




View material packing slip details

Packing slip details include a pick information summary at the top, followed by a digital view of the packing slip. Details include:

- SAP code
- Description
- Quantity
- Asset Tag Codes

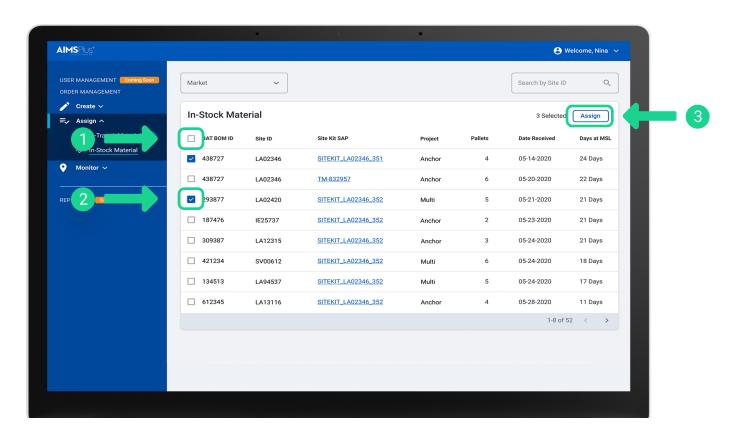


- Users have the ability to export site kit details to a PDF document.
- Asset tags are identified and listed when applicable.



Choose material to assign

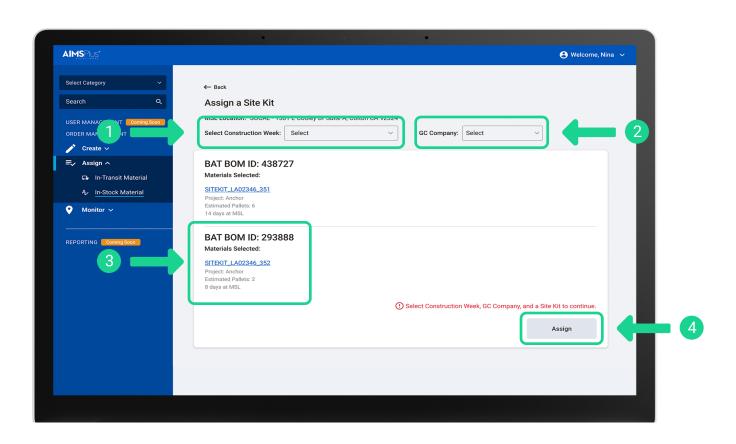
- 1. Select this box to select **all** material in the table view.
- 2. To select material individually, select the checkbox.
- 3. The 'Assign' button will activate when at least **one** item is selected. Material selected must be assigned to a single GC (eg. selecting 4 kits can only be assigned to one GC).





Assign Material

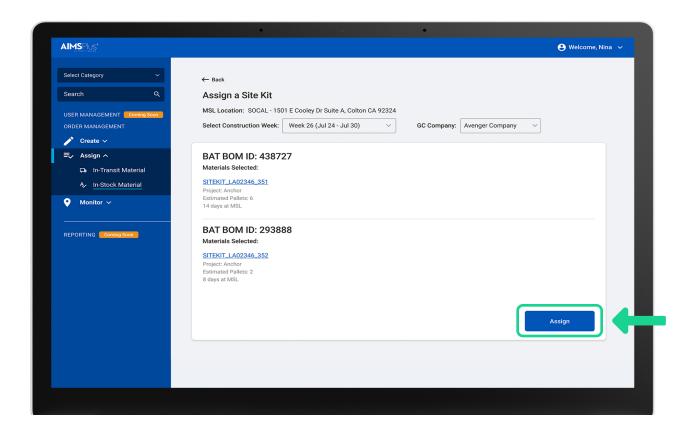
- 1. Use dropdown to select Construction Week.
- 2. Use dropdown to select Company.
- 3. Material will be grouped by BAT BOM ID (Select SAP Code to view kit details).
- 4. Select 'Next' to continue.





Confirm Material Assignment

After selecting the appropriate Company and Construction Week, confirm assignment by selecting the 'Assign' button.





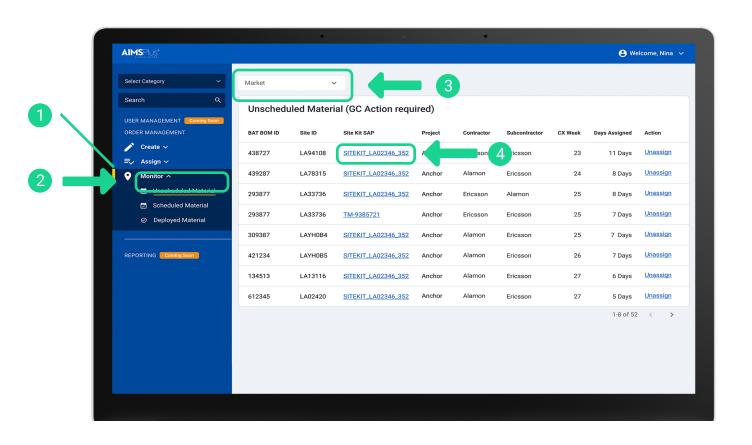
Unscheduled Material

PMs can monitor the status of site kits and have the ability to unassign pick-ups for re-assignment



Navigate to Unscheduled Material

- 1. Expand 'Monitor' category.
- 2. Click on "Unscheduled Material" from the navigation on the left hand side of the screen.
- 3. Select the dropdown to switch between markets.
- 4. Select SAP Code to view packing slip details page.

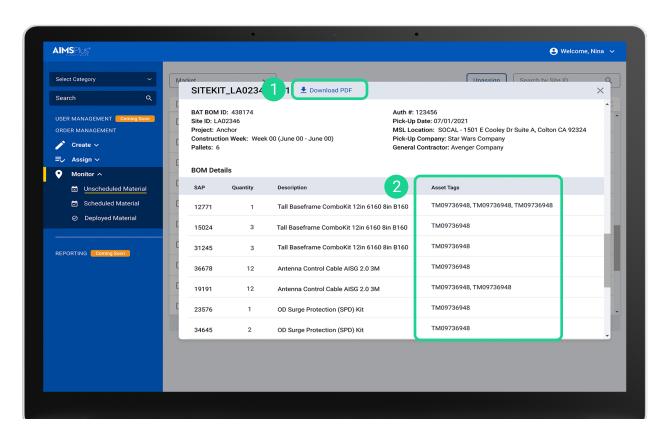




View material packing slip details

Packing slip details include a pick information summary at the top, followed by a digital view of the packing slip. Details include:

- SAP code
- Description
- Quantity
- Asset Tag Codes

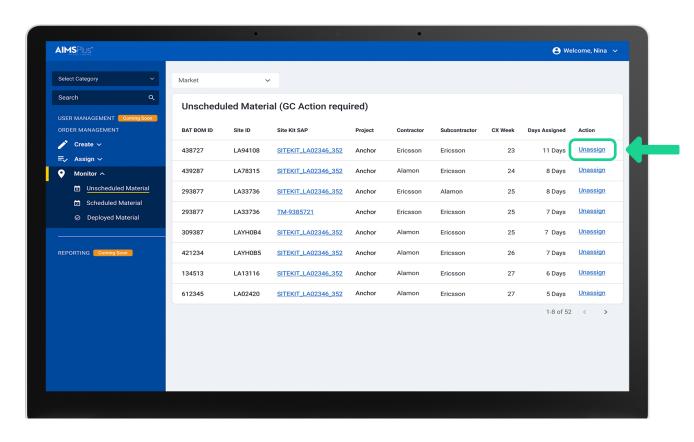


- Users have the ability to export site kit details to a PDF document.
- Asset tags are identified and listed when applicable.



To Unassign Material

Select the 'Unassign' to unassign material for re-assignment.





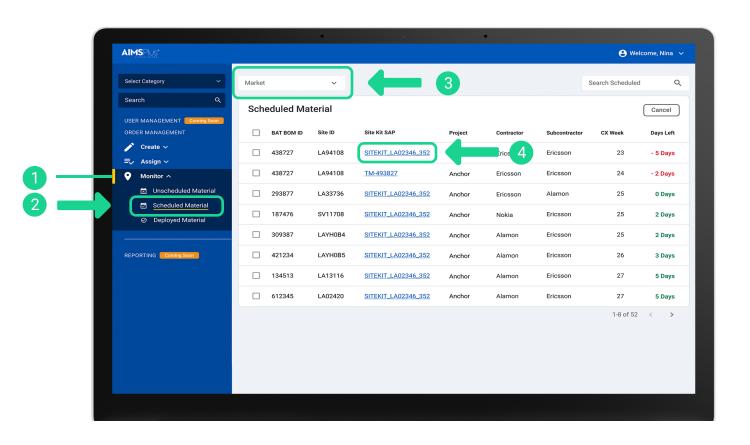
Scheduled Material

PMs can monitor the status of site kits and have the ability to view materials that are scheduled for pick-up



Navigate to Scheduled Material

- 1. Expand 'Monitor' category.
- 2. Click on "Scheduled Material" from the navigation on the left hand side of the screen.
- 3. Select the dropdown to switch between markets.
- 4. Select SAP Code to view packing slip details page.

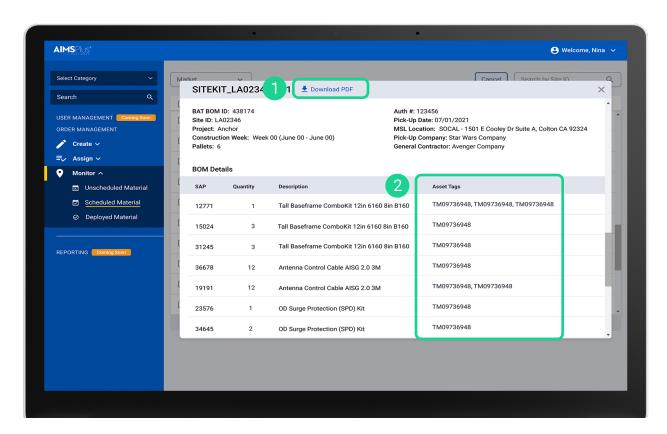




View material packing slip details

Packing slip details include a pick information summary at the top, followed by a digital view of the packing slip. Details include:

- SAP code
- Description
- Quantity
- Asset Tag Codes

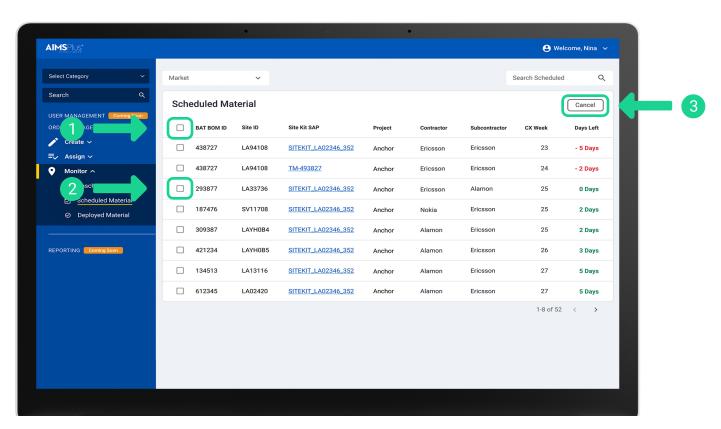


- Users have the ability to export site kit details to a PDF document.
- Asset tags are identified and listed when applicable.



Choose material to cancel

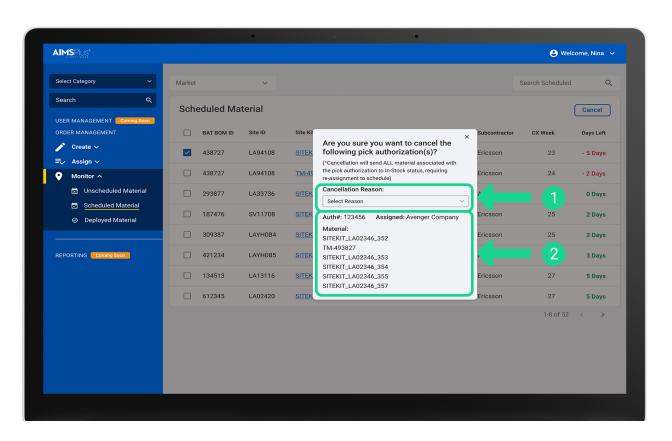
- 1. Select this box to select **all** material in the table view.
- 2. To select material individually, select the checkbox.
- 3. The 'Cancel' button will activate when at least **one** item is selected. Pick-Ups can only be cancelled if there is an Auth# associated with that pick (All items with the same Auth# will be selected for cancellation).





Cancel a Pick-Up

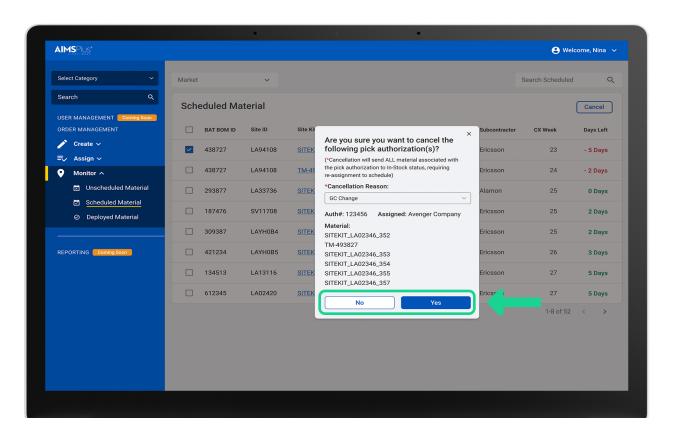
- 1. Use dropdown to select the reason for cancelling the pick-up.
- 2. Material will be grouped by Authorization number, showing the company assigned and the material associated.





Confirm Cancellation

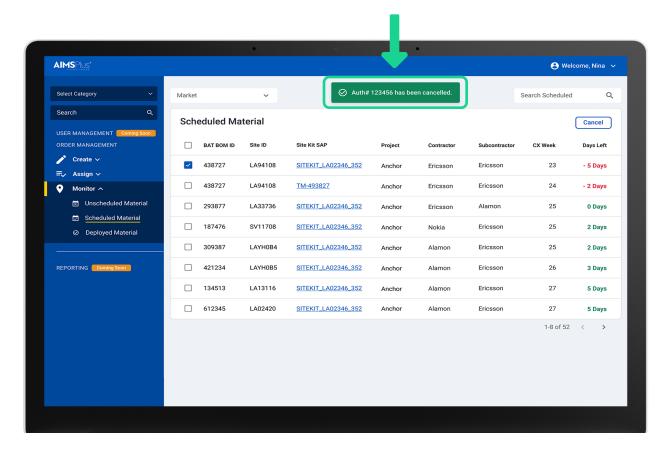
After selecting the appropriate reason for cancelling a pick-up, confirm cancellation by selecting the 'yes' or 'no' button.





Cancel a Pick-Up

After you have cancelled a pick-up, you will be taken back to the 'In-Stock' table. A green confirmation banner will appear to acknowledge successful assignment.





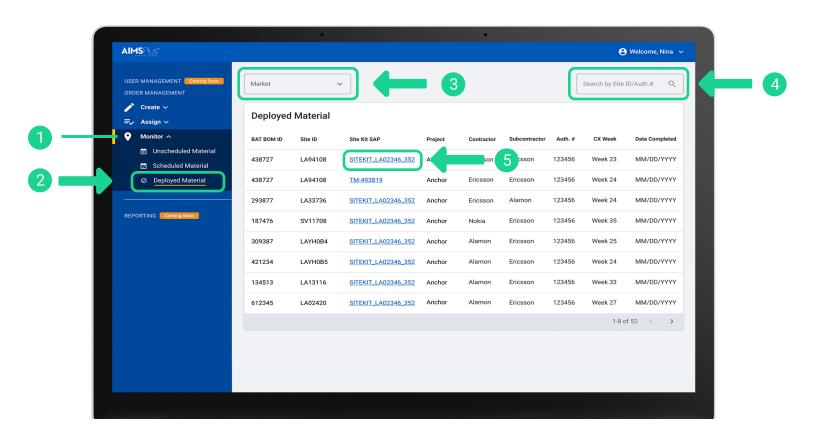
Deployed Material

PMs can monitor the status of site kits and have the ability to review material that has been deployed based on date and time



Navigate to Deployed Material

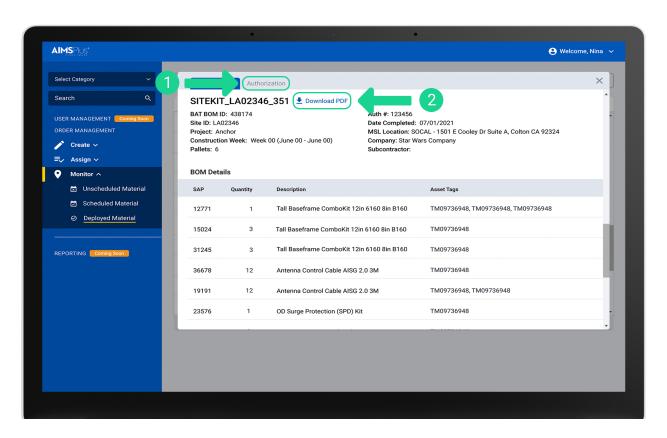
- 1. Expand 'Monitor' category.
- 2. Click on "Deployed Material" from the navigation on the left hand side of the screen.
- 3. Select the dropdown to switch between markets.
- 4. Search is available by Site ID or Auth Number (Partial matches are returned).
- Select SAP Code to view pick-up receipt which includes packing slip details.





Export Kit Details

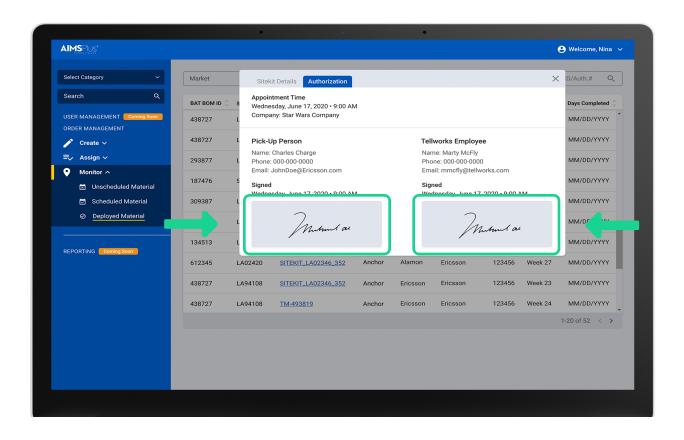
- 1. Select 'View Authorization' to see the digital signature of the individual who picked up the material.
- 2. The digital receipt is exportable. Receipt includes Packing Slip and Digital Signatures.





View Authorization

After clicking 'View Authorization' you will see a pop-up screen that shows the digital signature of the individual who picked up the material.





Review Digital Receipt

After clicking, 'Download PDF' you have the ability to save the receipt of the kit details for further review.





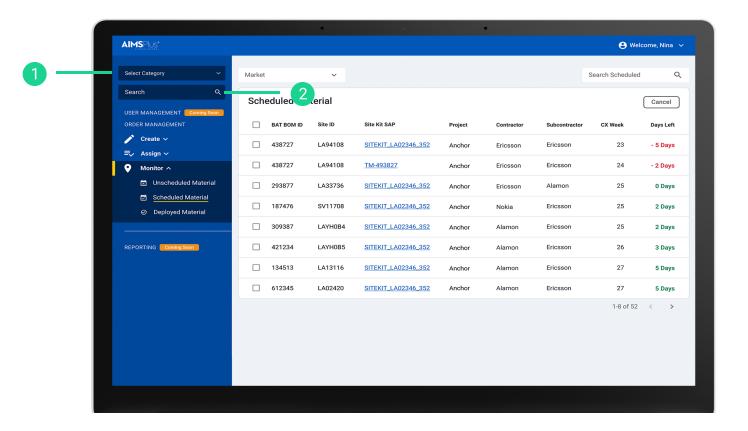
Global Search

PMs have the ability to search database by Site ID, Kit SAP, BAT BOM ID, Company, & Asset Tag.



Perform Global Search

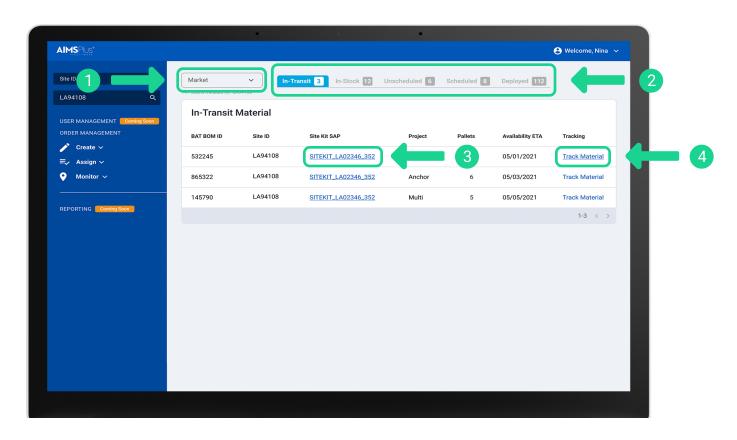
- Select a category that you would like to search by. Categories include Asset Tag, BAT BOM ID, Company, Kit SAP, and Site ID.
- 2. Fill in based on the category selected. (e.g. Site ID LA01247)
- Select the enter key on your key board or select the search icon within the left navigation to see the search results





Search Results (In-Transit)

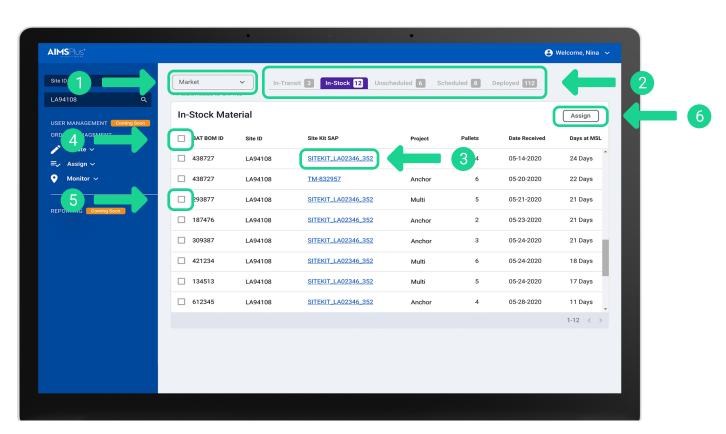
- 1. Select the dropdown to switch between markets.
- 2. The results returned are sorted based on the current status. Status' include In-Transit, In-Stock, Unscheduled, Scheduled, and Deployed.
- 3. Select SAP Code to view pick-up receipt which includes packing slip details.
- 4. Track material link provides real time tracking and will open a new window in your browser.





Search Results (In-Stock)

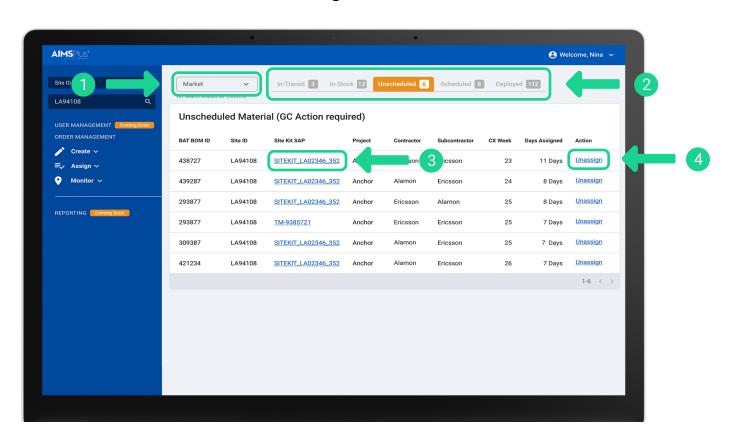
- 1. Select the dropdown to switch between markets.
- 2. The results returned are sorted based on the current status. Status' include In-Transit, In-Stock, Unscheduled, Scheduled, and Deployed.
- 3. Select SAP Code to view pick-up receipt which includes packing slip details.
- 4. Select this box to select all material in the table view.
- 5. To select material individually, select the checkbox.
- 6. The 'Assign' button will activate when at least one item is selected. Material selected must be assigned to a single GC (eg. selecting 4 kits can only be assigned to one GC).





Search Results (Unscheduled)

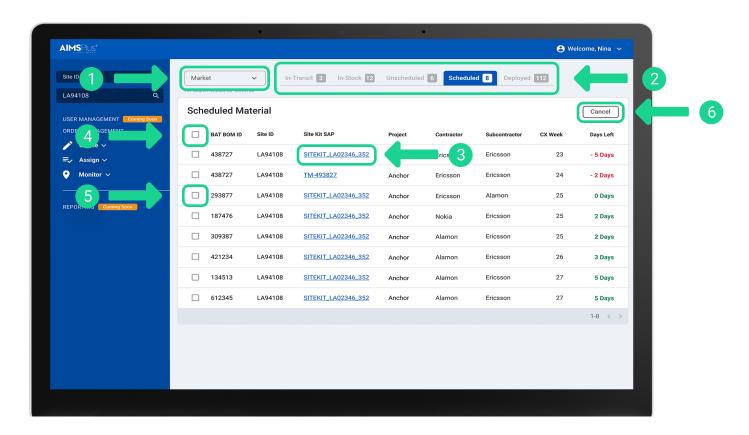
- 1. Select the dropdown to switch between markets.
- The results returned are sorted based on the current status. Status' include In-Transit, In-Stock, Unscheduled, Scheduled, and Deployed.
- Select SAP Code to view pick-up receipt which includes packing slip details.
- 4. Select the 'Unassign' to unassign material for re-assignment.





Search Results (Scheduled)

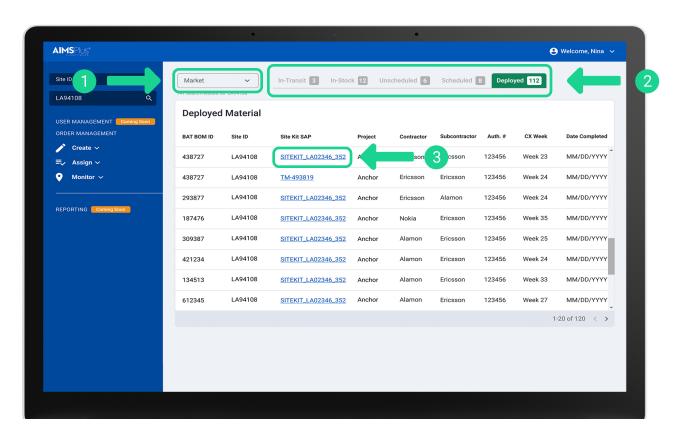
- 1. Select the dropdown to switch between markets.
- 2. The results returned are sorted based on the current status. Status' include In-Transit, In-Stock, Unscheduled, Scheduled, and Deployed.
- 3. Select SAP Code to view pick-up receipt which includes packing slip details.
- 4. Select this box to select all material in the table view.
- 5. To select material individually, select the checkbox.
- 6. The 'Cancel' button will activate when at least one item is selected. Pick-Ups can only be cancelled if there is an Auth# associated with that pick (All items with the same Auth# will be selected for cancellation).





Search Results (Deployed)

- 1. Select the dropdown to switch between markets.
- The results returned are sorted based on the current status. Status' include In-Transit, In-Stock, Unscheduled, Scheduled, and Deployed.
- 3. Select SAP Code to view pick-up receipt which includes packing slip details.





Coming Soon Features

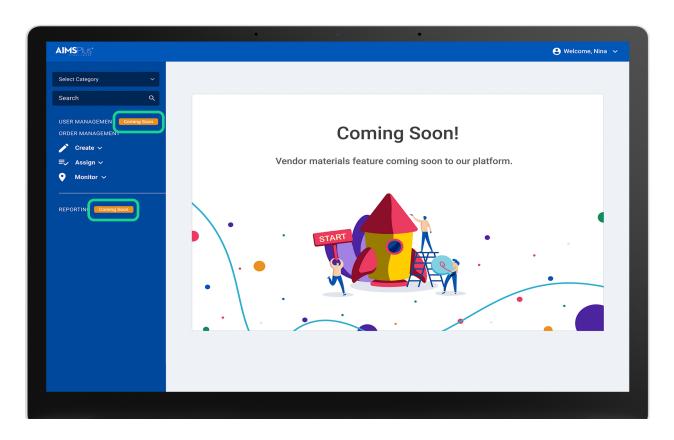
PMs have the ability to view features coming soon to the app



Feature Coming Soon

In the navigation bar on the left side of the screen, any feature that is coming soon will be indicated with a 'Coming Soon' message beside the upcoming feature.

Upon selecting the upcoming feature, you will see an image and a brief description of the feature.





Help Center

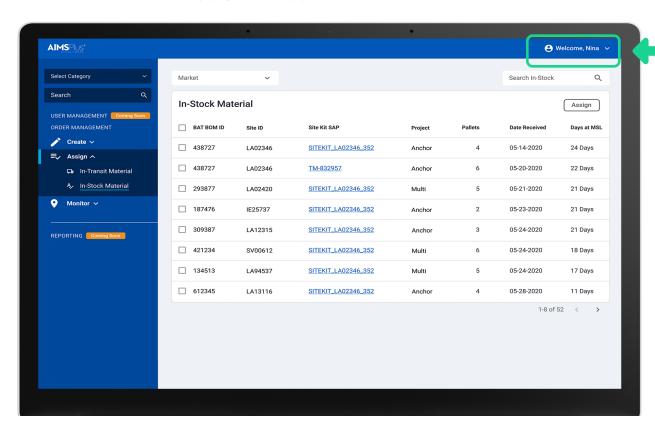
All accounts have access to the Help Center where users can find published answers, trainings, and training documents, as well as, submit a ticket directly to Tellworks for individual assistance.



Navigate to the Help Center

Click the menu from any page to drop down quick access to the Help Center and other features.

*Users can access the Help Center from any page in the app.



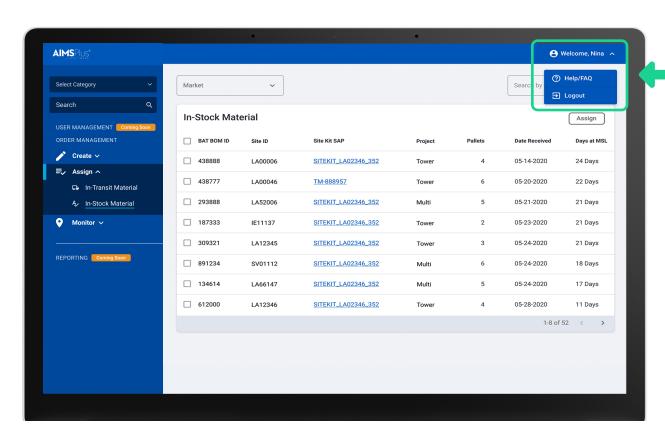


Navigate to the Help Center

Menu will appear from the side giving direct acces to the Help Center and Logging out.

Click on 'Help & FAQ' to begin the process.

*Users can access the Help Center from any page in the app.

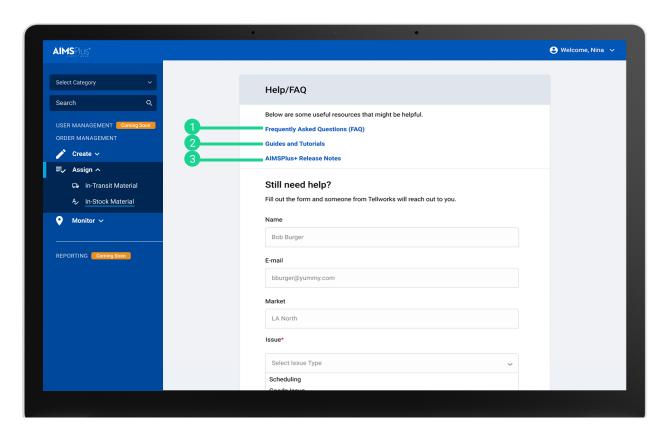




Help Center

Our Help Center includes links to:

- 1. Frequently Asked Questions (FAQ)
- 2. Guides & Tutorials
- 3. App release notes
- *Additional help can be requested. See next page for details.





Submit a Help Ticket

Submitting an issue automatically generates a ticket in our ticketing system and is the fastest way to get in touch with Tellworks.

- Account information (Name, Email, & Market) is pre-populated for convenience.
- 2. Choose an Issue Category
- 3. Enter issue, feedback, or questions here.

